

Together Beyond Excellence.

DNeX

myPayment Customs Duty & Importation Tax Payment

Mohd Firdaus Agus bin Md Derus,
Trainer, Service Management
Dagang Net Technologies Sdn. Bhd.

Agenda



DAGANGNET

A member of DNeX Group



About Dagang Net and myPayment

Types of User & Responsibility

Process Flow

System Demo

Evaluation form



Trade Facilitation

The leader in eServices for trade facilitation

The world of trading is complicated. With hundreds of transactions involving multiple agencies, we help to make these transactions fast, accurate and meaningful.

National Single Window

Through our subsidiary Dagang Net Technologies Sdn Bhd “Dagang Net”, DNeX combines a wealth of knowledge and operational know-how to provide eServices for Trade Facilitation. We are the operator of Malaysia’s National Single Window, which facilitates electronic Customs-related transactions and duty payments, and electronic document transfer between members of its trading community.

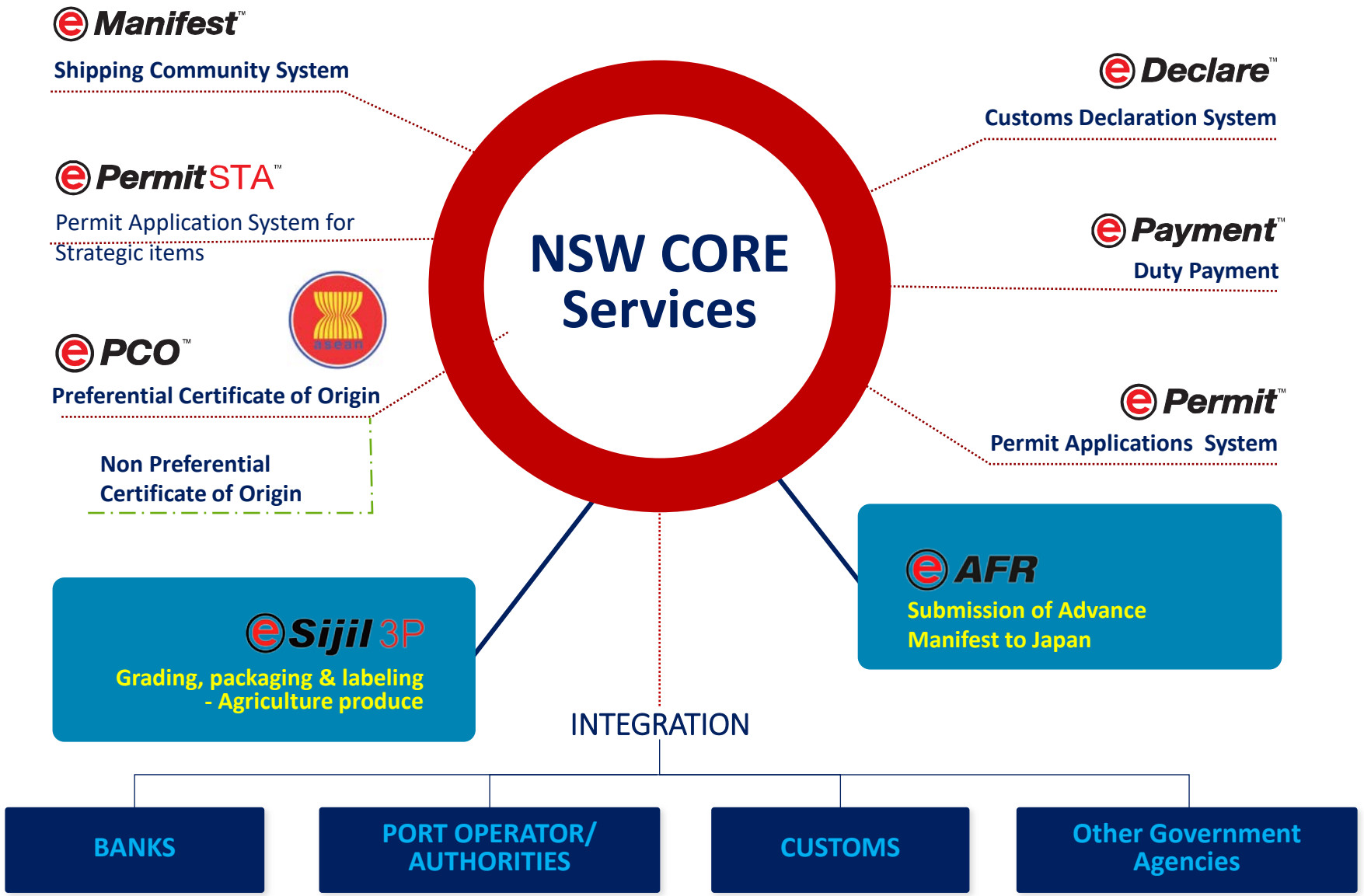
Today, close to 100 million electronic transactions and approximately RM8 billion worth of Customs duty payment are transacted annually through our proven infrastructure system. From logistics to manufacturing, retail to government, we serve a diverse range of customers, gaining valuable expertise to fully capitalise on e-Commerce, helping customers run their business faster and more accurately.

NSW Core Services



DAGANGNET

A member of DNeX Group



myPayment



DAGANGNET

A member of DNeX Group

A service that enable the users to
prepare, submit and settle
payments with online
convenience.

As the e-service continues to
operate beyond banking hours,
payment processes can happen
anytime, anywhere.



myPayment Services



DAGANGNET

A member of DNeX Group



Royal Malaysian Customs Duties & Importation Tax Payment (Nationwide)



Permit Issuance Processing Fees Payment for OGAs



DAGANGNET

Dagang Net's Monthly Bill Payment



FAMA 3P & Prepaid Top Up



Types & Roles of Users



DAGANGNET

A member of DNeX Group

Type of user	Roles
Admin <i>To be created by DagangNet</i>	<ul style="list-style-type: none">- User who can create login credentials for all group of users i.e super user, creator etc- User who can maintain (add, edit, delete) the bank information in the system
Super user	<ul style="list-style-type: none">- User who has a role of creator, authorizer and viewer in the system. Small organizations will have Super User who can perform all related activities in the system
Creator	<ul style="list-style-type: none">- User who can create, edit and delete Payment Instructions- User who can view payment status- User who can view transaction history- User who can view payment status- User who can view and extract payment report
Authorizer	<ul style="list-style-type: none">- User who can delete, reject and submit the Payment Instructions
Viewer	<ul style="list-style-type: none">- User who can view payment status

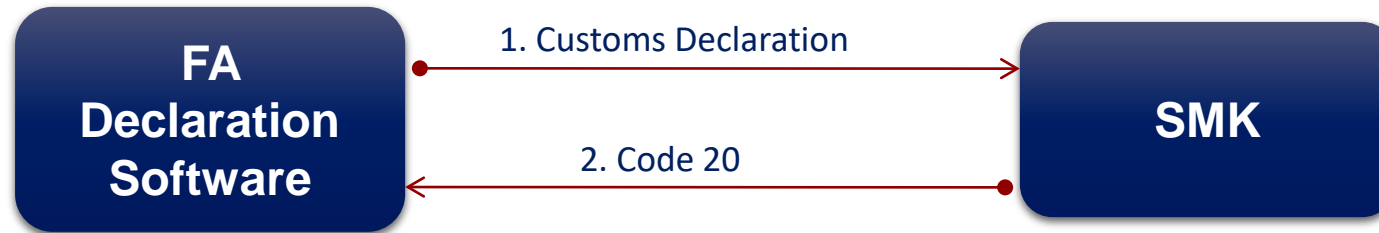


Customs Declaration Flow



DAGANGNET

A member of DNeX Group



- FA prepares Customs Declaration
 - Key in the Job No.
 - Submit the Job to SMK
 - Upon receiving Code 20, system will push all info into myPayment- Agent & Consignee Module
- Evaluates Declaration Job
 - Respond with Code 20 for Declaration with Duty/SST

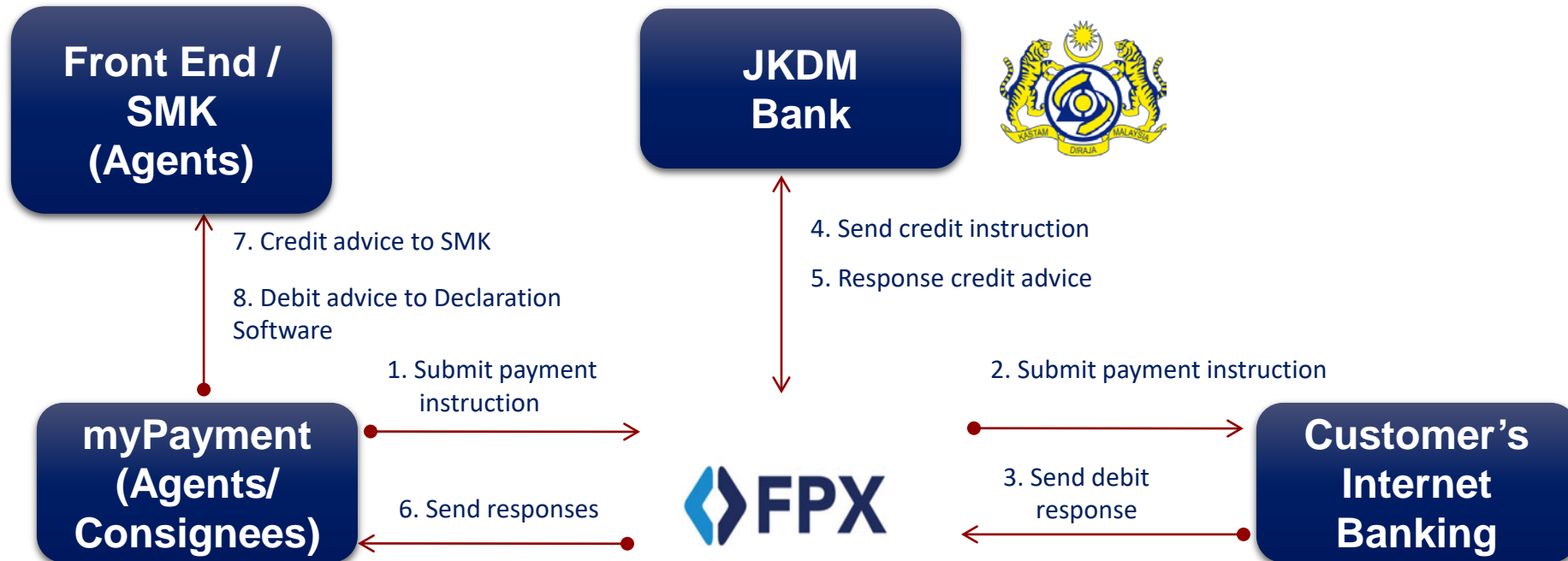


Customs Duty Payment Flow



DAGANGNET

A member of DNeX Group



- Prepares payment instruction
- Submit payment instruction to the bank
- Transaction status = Pending for approval
- FPX ID will be generated
- Transaction status = Completed

Email notification once payment is due



DAGANGNET

A member of DNeX Group

Dear Customer,

The below transaction is due for payment to Kastam Diraja Malaysia.

Job No	SMK Reference No	SMK Approved Date	Duty Amount (RM)	Declarant name	Declarant agent code
060IF18736	B10101016148	15/04/2015	2744.54	FA 1 Sdn Bhd	BF0843

Please log into DNEX myPayment system to complete the payment.

Thank you.

Regards,
DNEX myPayment

Note: It is advisable for you to provide your group email during registration

Participating Banks (B2B2)



DAGANGNET

A member of DNeX Group



Deutsche Bank



myPayment – Benefits



DAGANGNET

A member of DNeX Group

Mobility

Convenient

**Flexible
Operation
Hour**



**Timely &
Accurate Info/
Status**

**Improved
Security
Feature**

**Ease of
Operation**



Login Page



DAGANGNET

A member of DNeX Group

<https://mypayment.dagangnet.com.my/#/>

myPayment

ENGLISH BAHASA LOGOUT

Welcome **Azhar Hassan**

Tuesday, 21 November 2017 3:13:25 PM

Sign In

Dagang Net Registered User

NEED ASSISTANCE?

Call our CARELINE at
1300 133 133

or email to
careline@dagangnet.com

CARELINE is available 24 hours daily, including public holidays

Latest Highlight

SUPPORTS
MULTIPLE PAYMENTS

CONNECTS
TO MAJOR BANKS

24/7
OPERATING HOURS

WEB & MOBILE
FRIENDLY

myPayment

What's New?

- Consignee/ Consignor Module for making payment to Customs
- Email notification for updated payment status
- Checker & maker roles
- Improved reporting
- Improved searching function
- Transaction history record
- Web & mobile friendly

Register Now

Do not miss the hype. Register now to experience the new features of MyPayment. Book your appointment with our Sales Manager or contact our Contact Centre at careline@dagangnet.com or call at 1300 133 133.

ADVERTISEMENT

DNeX
Bill Payment

Go Green with
eBilling
and get up to
RM5 WAIVED
every month
by choosing
online copy

Visit
Online Billing
for more
details

MYPAYMENT – HOW TO ADD BANK DETAILS?



DAGANGNET

A member of DNeX Group

The screenshot shows a web interface for adding a new bank account. On the left is a navigation menu with categories: MENU, HOME - DASHBOARD, PAYMENT INSTRUCTION, BANK ACCOUNT MAINTENANCE (with sub-items LISTING and ADD NEW), GENERAL PAYMENT, and TRANSACTION HISTORY. The main form area is titled 'Bank Account Details - Add New'. It contains several input fields: 'Payment Channel *' (dropdown), 'Bank *' (dropdown), 'Bank Branch No. *' (text), 'Account Holder *' (text), 'Account No. *' (text), 'Corporate Id' (text), 'Agent Code' (text, pre-filled with 'HF1001'), 'Maker Name' (text), and 'Bank IBAN' (text). Red circles with numbers 1-6 point to the 'ADD NEW' link, the 'Payment Channel' dropdown, the 'Bank' dropdown, the 'Bank Branch No.' field, the 'Account Holder' field, and the 'Account No.' field respectively. At the bottom are 'Save' and 'Reset' buttons.

1 Under **BANK ACCOUNT MAINTENANCE** > Click **ADD NEW**

2 Select **PAYMENT CHANNEL** > Click **FPX**.

3 Select preferred **BANK** list

4 Insert Bank Branch No. (Please obtained from your preferred bank)

5 Insert account holder name

6 Insert a bank account number

**Corporate Id, Maker Name,
Bank IBAN**

**Where required, please obtain
these information from the
bank of your choice**

MYPAYMENT – HOW EDIT/DELETE BANK LISTING?









DAGANGNET

A member of DNeX Group

MENU

- HOME - DASHBOARD
- PAYMENT INSTRUCTION
- BANK ACCOUNT MAINTENANCE**
 - ↳ LISTING **1**
 - ↳ ADD NEW
- GENERAL PAYMENT
- TRANSACTION HISTORY

Bank Account Details - Listing

No.	Bank ↑	Bank Branch No.	Account Holder	Account No.	Payment Channel	Action
1	AMBANK	AMB004	SHAM	0012010001244	FPX	  
2	AMBANK	TEST	ABC SDN BHD '[0-9A-Z@!%. &]+'\n	1653297982758	FPX	   2

1 Under **BANK ACCOUNT MAINTENANCE** > Click **LISTING**

2 To **VIEW**, **EDIT** or **DELETE** click necessary button at **ACTION** column.

MYPAYMENT – HOW TO CREATE PAYMENT INSTRUCTION?



DAGANGNET

A member of DNeX Group

MENU

DASHBOARD

PAYMENT INSTRUCTION

- ↳ CREATE PAYMENT INSTRUCTION
- ↳ EDIT / DELETE
- ↳ SUBMIT
- ↳ RESEND / UNDO
- ↳ DELETE / UNDELETE DOCUMENT
- ↳ PAYMENT STATUS
- ↳ PAYMENT CHANNEL
- ↳ BLOCK PAYMENT
- ↳ STATISTICS REPORT

Payment Instruction - Duty Payment - Add New

Payment No. * Required

Payment Type: Duty Payment

Payor

Name

Bank Branch No.

Payment Channel * Please select

Bank Name * Please select

Agent Name: DAGANG NET (M) & ENTERPRISE

Account No.

Agent Code / ROC No.: HF1001

Payee

Name: KASTAM DIRAJA MALAYSIA-DNT UAT

- 1 Under **PAYMENT INSTRUCTION** > Select **CREATE PAYMENT INSTRUCTION**
- 2 Insert **PAYMENT NO.**
- 3 Select **PAYMENT CHANNEL** > Choose **FPX**
- 4 Select a **BANK NAME** based on updated list and **ACCOUNT NO.** will auto displayed
- 5 Agent Name and Agent Code will be auto displayed
- 6 Payee will be auto displayed

MYPAYMENT – PAYMENT INSTRUCTION continue..



DAGANGNET

A member of DNeX Group

Available Document / Reference No.

Job No. SMK Registration No.

Amount (RM) Consignment Note

1

Select	No.	Job No.	Document / Reference No.	Date ↓	Amount (RM)
<input type="checkbox"/>	1	JOBPAY12	H10105000232	27-05-2015	939,180.00
<input checked="" type="checkbox"/>	2	JOBPAY11	H10105000237	27-05-2015	939,180.00
<input type="checkbox"/>	3	JOBPAY09	H10105000224	27-05-2015	939,180.00
<input type="checkbox"/>	4	JOBPAY10	H10105000220	27-05-2015	939,180.00
<input type="checkbox"/>	5	K8080501T	H10105000025	08-05-2015	870,000.00
<input type="checkbox"/>	6	1EOP05A	H10104000560	30-04-2015	16,133,425.20
<input type="checkbox"/>	7	1EOP03	H10104000561	30-04-2015	238,924.20
<input type="checkbox"/>	8	K1112	H10104000162	30-04-2015	102.00
<input type="checkbox"/>	9	1EOP01	H10104000554	30-04-2015	54.06
<input type="checkbox"/>	10	9EOP01	H10904000146	30-04-2015	51.03
<input type="checkbox"/>	11	9EOP005A	H10904000164	30-04-2015	900,001.20
<input type="checkbox"/>	12	K1MCRG21B	H10104000500	30-04-2015	32,853.00
<input type="checkbox"/>	13	1EOP05	H10104000557	30-04-2015	16,133,425.20
<input type="checkbox"/>	14	9EOP002	H10904000157	30-04-2015	65,358.15
<input type="checkbox"/>	15	9EOP003B	H10904000159	30-04-2015	652,004.70

TOTAL RECORDS : 24

GO TO PAGE 1 | < >

* Notes:
1. 1 payment instruction may consist up to 10 job numbers.
2. Total amount for 10 job number must not exceeds 10 Million Ringgit.

1 To **SEARCH** a specific due payment, insert a keyword then click SEARCH button

2 Tick a check box to select a pending duty payment (can select multiple job no if necessary)*

* For combine payment, a job selected must be under the same customs station

MYPAYMENT – PAYMENT INSTRUCTION continue..



DAGANGNET

A member of DNeX Group

Selected Document / Reference No.

No.	Job No.	Document / Reference No.	Date	Amount (RM)	Declarant Name	Declarant Agent Code	Consignment Note
1	71941	B161	16-11-2021	582.70	REIGHT FORWARDER SDN BHD	WF0	386
2	1773	B161	11-11-2021	2,566.15	REIGHT FORWARDER SDN BHD	WF0	4062
Grand Total : 3,148.85							1

2

- 1 For a single or combine payment, **Grand Total** will be displayed in Selected Document field.
- 2 Click **SAVE** button to save the payment instruction



MYPAYMENT – HOW TO SUBMIT PAYMENT INSTRUCTION?



DAGANGNET

A member of DNeX Group

MENU

DASHBOARD

CONSIGNEE MODULE - CUSTOMS DUTY

- ↳ CREATE PAYMENT INSTRUCTION
- ↳ EDIT / DELETE
- ↳ **SUBMIT** 1
- ↳ RESEND / UN
- ↳ DELETE / UNDELETE DOCUMENT
- ↳ PAYMENT STATUS
- ↳ PAYMENT CHANNEL
- ↳ BLOCK PAYMENT
- ↳ STATISTICS REPORT

DATA FILTERING

BANK ACCOUNT MAINTENANCE

GENERAL PAYMENT

NEED ASSISTANCE?

Call our CARELINE at
1300 133 133

or email to
careline@dagangnet.com

CARELINE is available 24 hours daily, including public holidays

Payment Instruction - Duty Payment - Submit

Select Payment Instruction

Select	No.	Payment No. ↑	Date	Details	Amount (RM)
<input checked="" type="checkbox"/> 2	1	JOB1	19-11-2021	Payee Name Payor Bank Payment Type Account No. Payment Channel	682.30
				KASTAM DIRAJA MALAYSIA RHB BANKING GROUP Duty Payment 21412900001804 FPX	

TOTAL RECORDS : 1

GO TO PAGE 1 K N



Please tick to agree to [FPX Terms and Conditions](#)

3

Agree and Continue →

Cancel ✕

4

- 1 Under Payment instruction > Click **SUBMIT** to submit the payment instruction
- 2 Select the payment instruction to submit payment by ticked the check box
- 3 Tick FPX Terms and Conditions
- 4 Click **AGREE AND CONTINUE** button to submit payment. Then login to your online banking to complete the payment instruction.

Content

Mypayment



- EDIT/DELETE DRAFT PAYMENT INSTRUCTION
- CHECK PAYMENT STATUS

MYPAYMENT – HOW TO EDIT OR DELETE DRAFT PAYMENT INSTRUCTION?



DAGANGNET

A member of DNeX Group

MENU

DASHBOARD

PAYMENT INSTRUCTION

- ↳ CREATE PAYMENT INSTRUCTION
- ↳ **EDIT / DELETE** **1**
- ↳ SUBMIT
- ↳ RESEND / UNDO
- ↳ DELETE / UNDELETE DOCUMENT
- ↳ PAYMENT STATUS
- ↳ PAYMENT CHANNEL
- ↳ BLOCK PAYMENT
- ↳ STATISTICS REPORT

DATA FILTERING

BANK ACCOUNT MAINTENANCE

GENERAL PAYMENT

NEED ASSISTANCE?

Call our CARELINE at
1300 133 133

Payment Instruction - DutyPayment - Listing

Payment Details

No.	Payment No. ↑	Date	Details	Amount (RM)	Payment Channel	Action
1	JOB1	19-11-2021	Payee KASTAM DIRAJA MALAYSIA Payment Type Duty Payment Payor Bank RHB BANKING GROUP Account No. 21412900001804	682.30	FPX	  2

TOTAL RECORDS: **1**

GO TO PAGE 1  

- 1** Under PAYMENT INSTRUCTION > click **EDIT / DELETE**
- 2** At **ACTION** column, Click EDIT button to edit payment or DELETE button to delete the payment instruction

*Payment instruction can be edited or can be deleted if you are not yet submitted the payment

MYPAYMENT – HOW TO CHECK PAYMENT STATUS?



DAGANGNET

A member of DNeX Group

MENU

DASHBOARD

PAYMENT INSTRUCTION

- ↳ CREATE PAYMENT INSTRUCTION
- ↳ EDIT / DELETE
- ↳ SUBMIT
- ↳ RESEND / UNDO
- ↳ DELETE / UNDELETE DOCUMENT
- ↳ PAYMENT STATUS **1**
- ↳ PAYMENT CHANNEL
- ↳ BLOCK PAYMENT
- ↳ STATISTICS REPORT

DATA FILTERING

BANK ACCOUNT MAINTENANCE

GENERAL PAYMENT

NEED ASSISTANCE?

Call our CARELINE at
1300 133 133

Payment Instruction - Duty Payment - Status

Payment Status *

Please select **2**

Payment Channel *

Please select **3**

Payor Bank

Please select

Payment No.

Date From

Date To

HTML PDF Microsoft Excel

4

No.	Payment No.	Submitted Date ↓	Details	Amount (RM)
-----	-------------	------------------	---------	-------------

- 1** Under PAYMENT INSTRUCTION > click **PAYMENT STATUS**
- 2** Select payment status either PENDING, APPROVED, or REJECTED
- 3** Select Payment Channel > **FPX**
- 4** Click **SEARCH** button and the payment status will be displayed

Payment Report



DAGANGNET

A member of DNeX Group

Dagang Net Technologies Sdn Bhd
myPayment Payment Report



Print Date : 07-06-2016
Payment No. : MYPM165105

Payment Status : Approved

Payor Information

Name :
ROC No. :
Bank Name : MALAYAN BANKING BERHAD
Account No. :

Forwarding Agent Information

Agent Name :
Agent Code : BF

Payee Information

Name : KASTAM DIRAJA MALAYSIA
Bank Name : CIMB BANK

Payment Details

Payment Type : Duty Payment

No.	Job No.	SMK Registration No.	Duty Payment Date	Consignee Name	Consignee ROC No.	Amount (RM)
1	MYPM165105	B18105021662	18-05-2016			317,280.81
2	MYPM165105	B18105021664	18-05-2016			317,280.81
3	MYPM165105	B18105021665	18-05-2016			317,280.81
						951,842.43

Payment Report



DAGANGNET

A member of DNeX Group

Payment Instruction

Mailbox / EDI No. : 9556448001433
Message Reference No. : MBBBFD19416051917401MYPM165105 2386
File Name :
Submission Date : 19-05-2016 05:43 PM
myPayment Received Date :

Bank Debit Request Message

myPayment No. / Payee's Order No. : KDRM-DUT-MYPM165105-1605191748140821
Submitted to Bank on : 19-05-2016 05:48 PM

Bank Debit Response

FPX Transaction ID. : 1605191748100485
Debit From Bank on : 19-05-2016 06:38 PM
Status : Approved

Bank Credit Response

Credit to Payee on : 19-05-2016 06:38 PM
Status : Approved

Debit Advice Message

Debit Advice No. : DEBB181605191838516022
File Name : 9556448001433+16051918380012+DEBMUL97+9556448095425
Submitted Date : 19-05-2016 06:38 PM

Credit Advice Message

Credit Advice No. : CREB181605191838515592EPY
File Name : 9556448095425+16051918380012+CREMUL97+9556448000719
Submitted to SMK on : 19-05-2016 06:38 PM

Completed Pre-Credit Advice (Code 25)

Received from SMK on : 19-05-2016 06:39 PM

Payment Report



DAGANGNET

A member of DNeX Group

myPayment Message History

No.	Date / Time	Description
1	19-05-2016 05:48 PM	myPayment processed payment instruction
2	19-05-2016 05:48 PM	FPX submitted Debit Request to bank
3	19-05-2016 06:38 PM	FPX received Debit Response from bank
4	19-05-2016 06:38 PM	FPX received Credit Response from bank
5	19-05-2016 06:38 PM	myPayment received payment status from FPX
6	19-05-2016 06:38 PM	myPayment submitted debit advice to user
7	19-05-2016 06:38 PM	myPayment submitted credit advice to Sistem Maklumat Kastam (SMK)
8	19-05-2016 06:39 PM	myPayment received completed Pre-Credit Advice (Code 25)

Exceptional Cases Handling



DAGANGNET

A member of DNeX Group

In any case of unsuccessful payment;

No	Case Example	Contact Point	Remarks
1	Payment sent, not appeared in bank listing ** Fund not deducted	Careline ** User to provide job No.	Careline to contact Paynet and customer's bank. Once appeared in bank, user can either approve or reject.
2	Payment have been approved but Customs didn't received Code 25	Careline ** User to provide proof of payment made	Careline to contact CIMB support to fax/email BCA to Customs Station. Once received, cargo can be cleared.

Pricing



DAGANGNET

A member of DNeX Group

No	Type	Pricing packages	Remarks
1	Registration fee (one time charge)	RM200 (SME) RM500 (Corporate) Subject to 6% SST	Applies to new subscribers only. Existing users of DNEX is exempted from this fee
2	Monthly subscription fee	Agent module – FREE Consignee module – RM 80 Subject to 6% SST	
3	Transaction fee	RM5.00 per transaction	Per successful payment transactions containing maximum of 10 jobs



DAGANGNET

A member of DNeX Group



DAGANGNET
GREEN AWARD

Appeals to sustainability, transparency & corporate governance via myPayment

Tracking for a year of
transactions made through
myPayment

Appeal to Sustainability
initiatives of importers /
companies

Publicity & Visibility for winners
, RMCD and Dagang Net

Launch Event in January 2020





DAGANGNET

A member of DNeX Group

System Walk-Through/Demo



Thank You

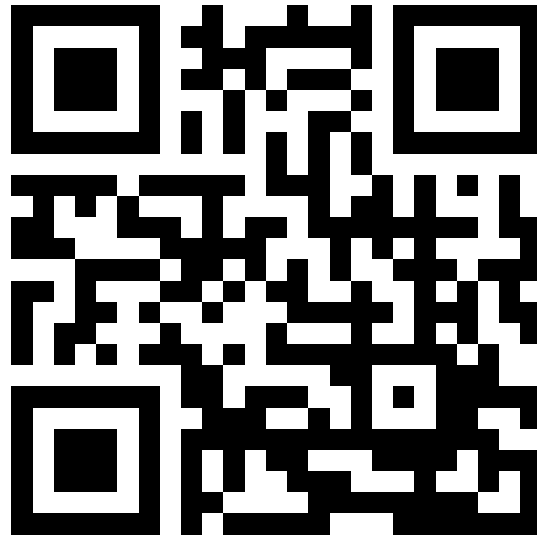
Members of DNeX Group





DAGANGNET

A member of DNeX Group



Dagang Net Technologies Sdn. Bhd.

Dagang Net Tower, Block 10 (A&B) Corporate Park, Star Central
Lingkaran Cyberpoint Timur, Cyber 12
63000 Cyberjaya, Selangor, MALAYSIA.

T: +603.8230.6900 F: +603.8230.6969 Careline: 1 300 133 133